



COMMERCIAL LIMITED WARRANTY

Porssa & Amore Surfaces warrants products for a period of fifteen (15) years from the date of installation, that the product will be free from manufacturing defects. It is the responsibility of the fabricator, dealer, or distributor to thoroughly inspect and approve the product prior to any fabrication and installation.

THIS LIMITED WARRANTY COVERS:

Replacement of any defective Porssa & Amore Surfaces products that are paid for in full.
Permanently installed Porssa & Amore Surfaces products in commercial structures that have not been altered or moved from the original installation.
Products that the factory applied polish finish has not been altered.

Porssa & Amore Surfaces's sole responsibility and liability under this warranty shall be to repair, or to replace the products shown to be defective, during the warranty period. The option to repair or replace is at the sole discretion of Porssa & Amore Surfaces. Porssa & Amore Surfaces, shall have no liability for any loss, expense or damage, as a result of the replacement installation of the material. Under no circumstances shall Porssa & Amore Surfaces be liable for indirect, punitive, consequential, special or any other similar damages, including but not limited to, loss of profits, business interruption or any other loss.

THIS LIMITED WARRANTY DOES NOT COVER:

Chips and Cracks:

All stone can be damaged and no stone is chip-proof. Thus, even though Porssa & Amore Surfaces is resistant to scratches and chips, chips especially around the edges of the countertops or edges of under-mount sink cutouts, can occur and are not covered under warranty.

All stone can crack. Cracks are caused by many factors including but not limited to improper fabrication, and improper installation; the shifting or movement of the substrate, cabinets, foundation; thermal shock; seam separations due to adhesive failures and many more.

The warranty does not cover Chemical abuse

The warranty does not cover damages due to thermal shock

The warranty does not cover for improper use or neglect

The warranty does not cover improper fabrication, and improper installation. Improper fabrication and/or installation is the sole responsibility of the fabricator/installer. This includes but is not limited to seams and mitered edges.

Slabs installed with a known or visible manufacturing defect at the time of installation, including, but not limited to, color variance particularly at seam locations are not covered. Fabricators should not cut and install defective material; must immediately notify of any defect so the material could be exchanged.

The warranty does not cover seam performance or seam appearance, adhesives, caulks or any other accessory items. Once the product is installed the two main reasons for seam separation or cracking are the shifting or movement of the substrate, cabinets, foundation or thermal shock.

The warranty does not cover Surface scratches. Porssa & Amore Surfaces is a durable material and is scratch resistant but it is not scratch proof.

Reasonable care should be taken including the use of a cutting board. Never use the surface of the product as a cutting board.

Temporary marks, such as fingerprints, mostly common on dark colors may require more daily maintenance and such marks are not covered under warranty. These marks can be removed by simply cleaning with SoftSrub with Bleach. Refer to Amore Surfaces Care & Maintenance.

The warranty does not cover for damages that are a result of fabricator/installer not following the minimum requirements for edge details.

The warranty does not cover for damages due to Supplemental repairs or modifications to areas adjoining Porssa & Amore Surfaces installation.

The warranty does not cover Extreme weather changes, structural movement, or natural disasters.

The warranty does not cover for damages as a result of Accidents or acts of vandalism

The warranty does not cover for Damage or injury caused by jobsite conditions, architectural or engineering designs.

This warranty does not cover for spots smaller than a dime. A certain level of spots are inherent in the manufacturing process and do not affect the structural integrity of the product.

The warranty does not cover for products installed in any outdoor application.

The warranty does not cover for Discoloration due to exposure to UV light. Long term exposure to direct sunlight, UV ray could result discoloration

This warranty does not cover natural variations in color, size, shape or distribution of the pattern of the natural stone or the natural variations in background tone. These characteristics are inherent and unique characteristics of the product. Color samples provided to architects, designers, dealers, consumers and fabricators are only representative and not an exact replication of what will be installed.

The warranty does not cover slabs where the factory applied polish finish has been altered.

This limited warranty is non-transferable. No other warranty issued by a fabricator, dealer, or distributor will be honored by Porssa & Amore Surfaces other than this limited warranty.

To make a claim or obtain service under this limited warranty, the original owner must submit a written claim to: Porssa & Amore Surfaces Attn: Customer Service Department within thirty (30) days. A copy of the purchase invoice is required for all claims.